JOHN A. O'BRIEN

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SENIOR TALENT ACQUISITION LEADER | AI & AUTOMATION STRATEGIST | WORKFORCE PLANNING ADVISOR

PROFILE

Senior TA Leader who transforms recruiting into **agile**, **Al-powered functions** that deliver measurable impact. Most recently led **North American Talent Acquisition for a \$3B / 50,000-employee enterprise**, directing a 20-member TA team across 4 countries. Trusted advisor to C-suite leaders, driving **Al adoption**, **ATS optimization**, **workforce planning**, **DEI**, and cost savings.

Proven Results:

- **∠** 29% faster Time-to-Hire | 12% faster Time-to-Fill
- § \$60K+ saved per requisition through internal pipelines
- X Enterprise ATS expertise: Oracle Recruiting Cloud, iCIMS, Taleo
- La Scaled & led 20-person TA team across US, Canada, Mexico & Guatemala

CORE STRENGTHS

- Al Recruiting & Workflow Automation: Phenom, SeekOut, RoleMapper, DRAUP
- Enterprise ATS Optimization: ORC, iCIMS, Taleo
- Workforce Planning & DEI Strategy
- Recruitment Operations & Transformation Leadership
- Stakeholder Engagement & C-Suite Advisory

CAREER HIGHLIGHTS

Head of Talent Acquisition - North America | Conduent

2023 - 2025

- Directed NA TA for a \$3B/50K org; led 20 recruiters across 4 countries.
- Reduced Time-to-Hire by 29% & Time-to-Fill by 12% through Al/automation.
- Standardized hiring via enterprise-wide Oracle Recruiting Cloud implementation.
- Delivered \$60K+ per reg savings by reducing agency spend and building pipelines.

Sr. Manager, Talent Acquisition - NA Commercial Solutions | Conduent

2022 - 2023

- Managed TA across finance, telecom, retail & healthcare.
- Expanded Al sourcing tool adoption & standardized DEI interview guides.
- Built recruiter development paths to scale skills & platform use.

Sr. Manager / Recruiter – Conduent Corporate

2007 - 2022

- Led recruitment for shared services & executive roles.
- Directed ATS transitions (iCIMS, Taleo).
- Implemented DRAUP & SkillSurvey to guide hiring decisions.

Earlier Roles – OSG Billing, Allied Beverage, Jacobsen Landscape, Berman Larson Kane, Interim Personnel, ExCorp

- Scaled teams, reduced agency costs, managed HR operations, and built pipelines.
- Highlights: Doubled workforce, cut onboarding time by 35%, halved time-to-start.

EDUCATION

BS, Business Administration – Indiana University of Pennsylvania

PORTFOLIO